



620 Freedom Business Center Drive | Suite 400  
King of Prussia, PA 19406  
P: (610) 687-6080

[www.coresolutionsinc.com](http://www.coresolutionsinc.com)

# REAL WORLD TESTING RESULTS 2024

## GENERAL INFORMATION

### PLAN REPORT ID NUMBER

DEVELOPER NAME: **CORE SOLUTIONS INC**

PRODUCT NAME(S): **CX360**

VERSION NUMBER(S): **7.0, 7.2, 7.5**

CERTIFIED HEALTH IT PRODUCT LIST (CHPL) ID(S): **170.315 (A) (1-12, 14,15); (B) (1, 10); (C) (1-4); (D) (1-9, 11); (E)(3); (G) (2-10); (H)1**

**[HTTPS://CHPL.HEALTHIT.GOV/#/ORGANIZATIONS/DEVELOPERS/1704](https://CHPL.HEALTHIT.GOV/#/ORGANIZATIONS/DEVELOPERS/1704)**

**[HTTPS://CHPL.HEALTHIT.GOV/#/LISTING/9168](https://CHPL.HEALTHIT.GOV/#/LISTING/9168)**

**CHPL PRODUCT NUMBER: 15.04.04. 2703.CX36.07.00.1.171226**

**ONC-ACB CERTIFICATION ID: 15.04.04.2703.CX36.07.00.1.171226**

DEVELOPER REAL WORLD TESTING PAGE URL: [https://www.coresolutionsinc.com/mu\\_real\\_world\\_test\\_plan/](https://www.coresolutionsinc.com/mu_real_world_test_plan/)

RELIED UPON THIRD PARTY SOFTWARE : (C.1-C3 AND B.10,G.6): **COREPOINT 6.0**

RELIED UPON THIRD PARTY SOFTWARE : (B.1 AND H.1): **MaxMD**

RELIED UPON THIRD PARTY SOFTWARE : (G.10): **Health Samurai Aidbox FHIR API module**

## Developer Information

### DEVELOPER CODE

2703

### CONTACT

Full name: Rachna Bagdi

Phone: 610-687-6080

Email: [rbagdi@coresolutionsinc.com](mailto:rbagdi@coresolutionsinc.com)

### ADDRESS

620 Freedom Business Center Drive suite 400  
King of Prussia, PA, USA

### WEBSITE

<https://www.coresolutionsinc.com/about/>

## TESTING ENVIRONMENTS

We are planning to measure the test results using production environments as recommended by the ONC.

## STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Core Solutions Is not planning to make any version updates on approved standards through the SVAP process.

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
Health IT Module CHPL ID	N/A
Method used for standard update	N/A
Date of ONC ACB notification	N/A
Date of customer notification (SVAP only)	N/A
Conformance measure	N/A
USCDI updated certification criteria (and USCDI version)	N/A

## Care Setting(s)

These measures were evaluated in multiple ambulatory organizations that used Cx360 during the reporting period.

## \$170.315(b)(1) Transitions of care and \$170.315(h)(1) Direct Project

**Description of the measurement/metric:** Measure how many C-CDAs are successfully generated in the system and sent over to the receiving third party system over the measurement period.

This criterion will be measured using both Cx360 reporting/auditing capabilities along with user community surveys.

**Associated certification criteria:** 170.315 (b1) Transition of Care and 170.315, (h1) Direct Project

**RELIED UPON THIRD PARTY SOFTWARE :** (B.1, H.1): MaxMD

**Outcomes:** We measured 11,784 successful Patient Summary C-CDA generation during the testing period. All 11,784 C-CDA records were successfully transmitted to the Health Information Exchange (Third Party). The messages were exchanged using VPN point to point tunnel and webservices, Direct Protocol was not used in these transactions. Successful acknowledgements were received for all the transmitted C-CDAs. A sample of 10 C-CCDA were analyzed for vocabulary code sets and technical standards. The sample set met all the vocabulary code sets and technical standards of a well forms CCDA. Upon surveying the user community, it was recorded that utilization of direct edge protocol to communicate with third party has been minimal.

**Challenges Encountered:** N/A

## §170.315(b)(10) Electronic Health Information

**Description of the measurement/metric:** Measure how many successful Patient Data export was done during the testing period for Single Patient Export and for a Patient Population This criterion will be measured using both Cx360 reporting/auditing capabilities along with user community surveys.

**Associated certification criteria:** 170.315 (b10) Data Export

**RELIED UPON THIRD PARTY SOFTWARE :** (B.10): COREPOINT 6.0

**Care setting(s) that is addressed:** This measure was evaluated in multiple ambulatory organizations that used Cx360 during the reporting period.

**Outcomes:** During the measurement period we used synthetic data and simulated test scenarios in a mirrored production environment. We ran 20 scheduled batch jobs for Electronic Health Information Exports and generated 1240 summary exports.

Numerator – 20

Denominator - 1240

**Challenges Encountered:** N/A

## §170.315(c)(1) (2)(3)(4) Clinical quality measures (CQMs)

**Description of the measurement/metric:** Measure how many eCQM measures were successfully reported by organizations using the certified EHR Cx360 to CMS during the Quality reporting period.

This measure will be measured using both Cx360 reporting/auditing capabilities along with user community surveys.

**Associated certification criteria:** 170.315 (c)(1)(2)(3)(4) Clinical Quality Measures (CQMs) 165v5

**RELIED UPON THIRD PARTY SOFTWARE :** (C.1-C3): COREPOINT 6.0

**Care setting(s) that is addressed:** This measure was evaluated in multiple ambulatory organizations that used Cx360 during the reporting period.

**Outcomes:** During the measurement period we used synthetic data and simulated test scenarios in a mirrored production environment.

C1 –

Numerator - 153

Denominator – 37

C2-

Numerator – 147

Denominator – 20

C3-

Numerator – 5

Denominator – 5

**Challenges Encountered:** N/A

## §170.315(g)(7)(9) Application access and 170.315(g)(10) Standardized API for Patient and Population Services

**Description of the measurement/metric:** Measure how many different systems connects to Cx360 using the API

This measure will be measured using both Cx360 reporting/auditing capabilities along with user community surveys.

**Associated certification criteria:** 170.315 (g) (7)(9) Application Access and 170.315(g)(10) Standardized API for Patient and Population Services

**RELIED UPON THIRD PARTY SOFTWARE :** (g)(10) Health Samurai Aidbox FHIR API module

**Outcomes:** Upon surveying the user community Cx360 API components were not used during the measurement period. User community indicated that in they have plans to use the Cx360 API components in future. During the measurement period we used synthetic data and simulated test scenarios in a mirrored production environment.

G7 – 15

G9 – 5

G10 - 5

**Challenges Encountered:** N/A

## SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Time Frame
Communicate with clients the testing plan and prepare for real world testing	Ambulatory	2024 Q1
Perform testing and collect results. Results will be documented, and any non-compliance will be reported to ONC	Ambulatory	2024 Q2, Q3
Final consolidation of results for submission	Ambulatory	2024 Q4
Results publicly published	Ambulatory	2025 Q1

## ATTESTATION

This Real-World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

AUTHORIZED REPRESENTATIVE NAME: **BALAKUMAR BALASUBRAMANIAN**

AUTHORIZED REPRESENTATIVE EMAIL: **BBALA@CORESOLUTIONSINC.COM**

AUTHORIZED REPRESENTATIVE PHONE: **610-687-6080**

AUTHORIZED REPRESENTATIVE SIGNATURE: 

DATE: 02/24/2025