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Transforming the Behavioral Health Experience
Improving the Provider and Client Relationship

Tompkins County of New York Selects Core Solutions

Mental Health and Community Health Will Use The Core Cx360 Electronic Health Record Platform

(King of Prussia, PA) – Tompkins County which provides health and human services (HHS) to the residents of New York and Core Solutions, Inc. (Core), the progressive leader in integrated behavioral health Electronic Health Records (EHR) that transform the behavioral, medical and social services experience announced today that Tompkins County has selected Core as its EHR platform for both Mental and Community Health Programs.

Tompkins County embarked on a journey to find an EHR vendor that had experience working with county agencies to deliver a comprehensive EHR platform that has the flexibility to be utilized by both Mental Health and Community Health Programs. After the exhaustive selection process, Core Solutions' experience and the flexibility of the Cx360 EHR platform were the unique differentiators that led them to be the vendor of choice for Tompkins County. Once the platform is implemented it will enable the programs to move away from paper-based processes and gain operational efficiencies to reduce costs and improve client care.

"With Core we found the next generation of EHR technology that would go beyond a basic billing engine and deliver a clinical platform that can be used by different programs while supporting the unique operations within those organizations," said Karen Gonta, Information Security Compliance Officer at Tompkins County. "We're delighted that Core will be able to provide us with a solution that works for both organizations as it will allow us to gain efficiencies from an implementation and training perspective."

"Tompkins County is demonstrating its leadership in the New York region by using innovative technology to transform their organizations to be successful in the new era of Health and Human Services," said John Raden, Senior Vice President of Strategies at Core Solutions, Inc. "We look forward to working with Tompkins County in support of their mission to deliver the critical services needed by their community."

About Core Solutions, Inc.

Core Solutions is the progressive leader in transforming the behavioral, medical and social services experience for behavioral health providers, consumers and state agencies. Core's Integrated Behavioral Health EHR platform, Cx360, allows for the improvement of the provider, consumer and payer relationship through increased consumer-centric collaboration which results in improved outcomes. This is accomplished through our ability to simplify the end-to-end behavioral health experience, deliver integrated care coordination, improve consumer engagement and streamline accurate provider reimbursement.

About Tompkins County Mental Health Department

The Mental Health Department of Tompkins County provides care coordination, assessment, counseling, treatment, and crisis services to adults, children and families with mental health impairments, on a sliding scale basis. Additionally the department Provides court-ordered evaluations for family courts in Tompkins and adjacent counties, and evaluates and provides or monitors mental health services for jail inmates.

About Tompkins County Community Health Department

The Tompkins County Community Health Department provides numerous health programs and services for Tompkins County Residents. Their mission is to strive to achieve a health community by protecting and promoting public health through education, training, advocacy and the provision of services.

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