

## **Senior Systems Analyst**

### **Reports to: Director of Product Systems**

At Core Solutions, we are improving the delivery of behavioral healthcare through better technology and a better EHR experience. If you are competitive, dream big, want to make a difference in the healthcare field and enjoy selling, then you will find this opportunity a good fit! Core is a fast-growing, cloud-based software company with a strong mission to change how behavioral healthcare uses technology to improve outcomes.

### **Opportunity:**

Core Solution's commitment to Behavioral Health and supporting our increasing customer base is driving the growth of our company. As a result of this rapid trajectory, we are looking for an experienced seasoned Senior Systems Analyst interested in participating in this tremendous opportunity to succeed and grow within our organization.

### **Position: Senior Systems Analyst:**

The Core Solutions Senior Systems Analyst reports directly to the Director of Product Systems. Bachelor's degree required in Computer Science or Computer Engineering or Telecommunication Engineering or Electronics/Electrical Engineering.

### **Duties and Responsibilities include:**

- Works with users to define application, systems, or other requirements.
- Manages development, upgrades, and enhancements of designated systems by analyzing customer requirements into technical specifications for the development team.
- Defines, documents, and maintains all systems interfaces related to designated systems.
- Analyses and develops documentation for custom interfaces for Core's customers to support enhanced system functionality and/or reports.
- Performs hands-on technical work and act as lead for technical tasks on designated systems using Cx360's Advanced Toolset.
- Assists in the development of end-user processes and workflow for designated systems.
- Works with users to create new reports, new workflow, or other systems changes to increase efficiency and system usability.
- Documents all aspects of designated information systems including code modifications, reports, interfaces, data flow, etc. to ensure effective operations of the system.
- Provides training classes, when appropriate, writes and updates training materials for systems being developed or current systems being enhanced.
- Provides custom report development for Core Solutions Cx360 application and other supported applications using SQL, Microsoft Access, Crystal Reports and other proprietary programs.
- Serves as a key technical resource for users of the Core Solutions Cx360 application.
- Maintains overall systems integrity in coordination with Systems Support and Network Support specialists, and the Customer Support staff of IT Operations.
- Ensures overall system performance and data quality assurance for designated systems.
- Uses problem solving skills and effective critical thinking skills when resolving a technological or other type of problem.
- Work to continuously develop problem-solving skills that minimize risk and exposure to the learnings from past experiences and applies knowledge to other situations.