Core Solutions (CORE), headquartered in King of Prussia, Pennsylvania, is a progressive leader in transforming the behavioral, medical and social services experience for behavioral health providers, consumers and state agencies. Our Integrated Behavioral Health EHR platform, Cx360, allows for the improvement of the provider, consumer and payer relationship through increased consumer-centric collaboration which results in improved outcomes. This is accomplished through our ability to simplify the end-to-end behavioral health experience, deliver integrated care coordination, improve consumer engagement and streamline accurate provider reimbursement. For more information visit www.coresolutionsinc.com

CORE is seeking a highly qualified Sr. Systems Analyst to perform a key role as part of Core’s client implementation team in managing the implementation of our enterprise software solution. The selected Sr. Systems Analyst who will have the ability to interact with a variety of staff at all levels in an ever-changing environment, remaining flexible, resourceful, proactive and efficient with a high level of professionalism and confidentiality. The Senior Systems Analyst position provides advanced systems development of our flagship product Cx360, works collaboratively with end users to create requirements to test and implement primary and secondary information systems; provides systems analysis and support for the user and departmental community. He/she performs needs analysis, development, reporting as well as many other high level support and development functions. The Senior Systems Analyst position is responsible for advanced troubleshooting, resolution of application issues, and liaising with business partners to identify and document business requirements, research and analyze options, design and test technical solutions.

The ideal Sr. Systems Analyst will perform the following job duties:

- Develop technical solutions for customer and development team along with analytics team, Information technology (IT) team and for our business stakeholders
- Build proof of concept and Prototype by creating different Cx360 software applications by using custom Advanced Forms Designer, Advanced Reports Designer utilities in Cx360
- Build business process and building detailed maps for future business process, design Use-Case, Active and Sequence Diagrams.
- Testing the proof of Concepts that are developed for the research and development team and providing a complete visual analysis (visualizations) on the POC.
- Conduct requirement analysis, assess requirements form the analytics, IT and technical team to make project successful.
- Conduct requirement analysis using UML diagrams, Class diagrams, Use-Case diagrams for functionality, environment and performance of the project.
• Designing context diagram which defines the system’s boundary, its surrounding environment and all the interacting entities.
• Building use case diagram helps depict the interaction between the system and its users.
• Understand data environments and different technology and assess with different models to create integration modules from other systems with Cx360.
• Extract data from different databases like SQL and MySQL databases using Izenda.
• Parsing and manipulating the data that is present in different environments which would be used in different Dashboard Reporting Models.
• Developing custom forms and reports using Cx360 form builder and reports builder utilities
• Developing specific Dashboard Panels by using the above mentioned technologies for different use-cases requested by the client.
• Perform data analysis and predictive analysis using the data to forecast the show timings to improve the customer viewership
• Partnering with production team to understand the details of any broadcast and suggesting how digital services could be improved for the specific broadcast by using UAT techniques.
• Partner with business, product and technology teams across the organization to deliver world class technology solutions
• Partnering with different business entities within the organization to understand different requirements by different teams to promote business.
• Partnering with the business team to understand different business requirements and resources that would be needed for the project.
• Partnering with product team continuously to see deliverables are up to satisfactory mark and constantly keep a track of where the product could be improved based on constant feedback from them.
• Partnering with technology team to bring the business requirements from business team and the product requirements from the product team into fruition.

• Client Management
  • Manages client interaction
  • Sets and manages client expectations
  • Develops lasting relationships with client personnel that foster client ties
  • Communicates effectively with clients to identify needs and evaluate alternative business solutions to increase customer satisfaction
  • Builds a knowledge base of each client's business, organization and objectives
  • Excellent abilities in public communications and consensus building
  • Facilitates team and client meetings effectively
  • Attends and contributes in regular status meetings with project team
  • Effectively communicates relevant project information to superiors
  • Delivers engaging, informative, well-organized presentations
  • Resolves and/or escalates issues in a timely fashion
  • Understands how to communicate difficult/sensitive information tactfully.
• Proven prior experience performing all software implementation/behavioral healthcare analyst responsibilities and functions
• Excellent understanding of healthcare processes and procedures is desirable
• Bachelor’s Degree required in Computer Science or Computer Information Systems or Management Information Systems
• General understanding of software SDLC process is highly desirable
• Excellent ability to work in a team environment
• All other responsibilities as assigned

Core Solutions Inc is an EOE.

If you are interested in our career opportunities, please email your resume with salary requirements to jobs@coresolutionsinc.com or call CSI at 610-687-6080 x 115.

Tag Words: EHR, EMR, healthcare, health care, implementation, professional services, HIPAA, systems analyst, PMI, RFP, RFI, electronic health record, electronic medical record